

June 29, 2012

Austin, TX 5929 Balcones Drive, Suite 200 Austin, TX 78731-4280 Phone: 512.343.2544 Fax: 512.343.0119

#### **VIA ECFS**

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, S.W. Washington, D.C. 20554

RE: Peoples Telephone Cooperative, Inc. - Annual Report and Certifications Pursuant to 47 C.F.R. 54.313(a)2-(a)(6) and (h) WC Docket No. 10-90

Dear Ms. Dortch:

Peoples Telephone Cooperative, Inc. Study Area Code 442130, by its authorized representative, files the annual report and certifications required by Section 54.313(a)(2) through (a)(6) and (h).

In accordance with Section 54.313(i) a copy of this report will be provided to USAC and the Public Utility Commission of Texas.

Please contact me if you have any questions.

Sincerely,

Jean Langkop

Authorized Representative for

Peoples Telephone Cooperative, Inc.

JL/pjf

Attachment

cc: Mr. Steven Steele, Peoples Telephone Cooperative, Inc.

### ANNUAL REPORTING REQUIREMENTS FOR HIGH-COST RECIPIENTS WC DOCKET NO. 10-90

Following is the annual report for Peoples Telephone Cooperative, Inc. (Peoples or the Company), Study Area Code 442130, pursuant to the requirements of Section 54.313(a)(2) through (a)(6) and (h). § 54.313(a)(2) Outage information

The Company was not required by the Public Utility Commission of Texas to collect this information in 2011.

# §54.313(a)(3) - Unfilled Service Requests

The Company was not required by the Public Utility Commission of Texas to collect this information in 2011.

# §54.313(a)(4) - Customer complaints per 1,000 connections

The Company was not required by the Public Utility Commission of Texas to collect this information in 2011.

# §54.313(h) – Additional Voice Rate Data

Peoples has the following flat rates for residential local service and state fees as defined in §54.318(e), in effect June 1, 2012, whose sum is below the local urban rate floor of \$10.00 per month: Cypress Springs 903/860, \$8.75 access line rate plus Texas USF fee of 4.3% equaling \$9.13.

Line counts associated with these rates are being reported on the Cooperative's behalf as confidential information by the National Exchange Carrier Association (NECA).

# $\S54.313(a)(5)$ – Certification of compliance with service quality standards and consumer protection rules

I certify that Peoples is in compliance with applicable service quality standards and consumer protection rules.

### §54.313(a)(6) – Certification that Peoples is able to function in emergency situations.

I certify that Peoples can function in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I, Steven Steele, General Manager of Peoples Telephone Cooperative, Inc., am authorized to make these certifications on behalf of the Company and, to the best of my knowledge and belief, the information reported on this form is accurate.

Date: 6/3-8/2019

Signed,

General Manager, Peoples Telephone Cooperative, Inc.